

# Integrated Health Service Plan 2016-19: Strategic Framework

**Mission:** Building a coordinated, integrated and accountable health system for people where and when they need it

**Vision:** Healthy people and healthy communities supported by a quality, accessible health system

**Values:** Respect, Trust, Openness, Integrity, Accountability

Strategic Directions

## Integration

*Improve the patient and family experience across the continuum of care*

## Access

*Ensure health services are timely and equitable*

## Sustainability

*Increase the value of our health system for the people it serves*

Person-Centred Goals

- ⊙ *People who need multiple services receive more coordinated home, community and primary care*
- ⊙ *People experience a smooth transition from hospital to home*

- ⊙ *People can access quality care no matter who they are or where they live*
- ⊙ *People are able to access priority health services when they need them*

- ⊙ *People can get service in the most appropriate setting*
- ⊙ *People receive efficient and effective care*

Strategic Priorities

- ⇒ *Integrate community and home care services*
- ⇒ *Evolve primary care networks*
- ⇒ *Integrate mental health and addiction services*

- ⇒ *Provide for culturally and linguistically appropriate care*
- ⇒ *Implement strategies to achieve performance targets*
- ⇒ *Expand use of enabling technologies to bring care closer to home*

- ⇒ *Continue implementing funding reform and innovative models of care*
- ⇒ *Enhance palliative care in settings of choice*
- ⇒ *Fast-track implementation of Health Links*

**Outcomes:** Being Healthy ⇒ Getting Better ⇒ Living with Illness / Disability ⇒ Having Choices at End-of-Life