

French Language Health Services: LHIN Roles and Responsibilities

The following explains the LHIN's roles and responsibilities, according to the *Local Health System Integration Act, 2006 (LHSIA)* and the *French Language Services Act, 1986 (FLSA)*.

We've also included how the LHIN fulfills these responsibilities. This work continues to evolve, based on the needs of the Francophone population.

LHIN Role	LHIN Responsibilities	Methods of Fulfillment
Crown Agency	Informs all LHIN's employees and Board members of FLSA requirements, and increases awareness of Francophone needs	<ul style="list-style-type: none"> Delivers orientation sessions for new and existing staff Develops a module on French Language Services (FLS) to be included in the orientation package for new staff.
	Informs the public that they may communicate with the LHIN in French	Develops a policy to ensure all LHIN services are available in French.
	Ensures provision of quality French-language services	<ul style="list-style-type: none"> LHIN FLS Advisor represents Francophone needs in health service planning LHIN reviews its HR plan to ensure appropriate staff can provide LHIN services in French.
	Encourages participation of Francophones through community engagement	Collaborates with the French Language Health Services Network of Eastern Ontario (<i>Le Réseau</i>) to ensure participation of various Francophone communities in Champlain.
	Ensures increased integration of FLS in LHIN administrative regulations, strategic planning and policy decision-making processes	<ul style="list-style-type: none"> LHIN has two FLS Committees (Board and internal), each with a specific mandate Since 2014-15, the operational FLS policy establishes a detailed statement on FLS delivery.
Health System Planner	Fulfills LHIN obligations in Ontario Regulation 515 / 09, Section 16 of <i>LHSIA</i>	<ul style="list-style-type: none"> Since 2010, <i>Le Réseau</i> is the planning entity for the Champlain LHIN Fulfills its part of the accountability agreement with <i>Le Réseau</i> Seeks the advice of the <i>Le Réseau</i> to engage the region's Francophone communities Works with the <i>Le Réseau</i> to support health service providers (Providers) as they improve access to services for Francophones through the designation process Across all sectors, ensures FLS conditions are established in the LHIN-funded Provider accountability agreements.

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