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## BOARD MEETING AGENDA

July 30, 2015 – 9:00 a.m.

Champlain LHIN Boardroom, 1900 City Park Drive, suite 500, Ottawa

(See link on page 2 for directions)

Agenda Item & Time		Documents Attached, Posted or Pre-Circulated	Action D= Decision I = Information S=Strategic Discussion	Strategic Plan Reference(s) (see legend below)
<b>1</b> 9:00-9:02	<b>Call to Order and Moment of Reflection</b>			
<b>2</b> 9:02-9:04	<b>Conflict of Interest Declarations</b>			
<b>3</b> 9:04-9:06	<b>Approval of Agenda</b>			
<b>4</b> 9:06-9:16	<b>Chair's Introductory Remarks and Report</b>			
<b>5</b> 9:16-9:36	<b>CEO's Report:</b> 5.1 Attestation of compliance for the first quarter 5.2 Approval of LHIN lease		D	
<b>6</b> 9:36-9:38	<b><u>Consent Agenda Items</u></b> 6.1 Approval of minutes of June 24, 2015	Posted once approved	D	1,2,3
<b>7</b> 9:38-10:00	<b><u>Performance Accountability</u></b> 7.1 2015-2018 Ministry-LHIN Accountability Agreement <ul style="list-style-type: none"> <li>• Overview of changes to template agreement</li> <li>• Overview of performance indicators and target setting approach</li> </ul>	Posted once approved & signed	D	1,2,3

<p><b>8</b> 10:00-11:00</p>	<p><b><u>In-Camera Session</u></b>   <i>Motion to move into closed session to: receive confidential information from the CEO and Board Chair; receive confidential information from the CEO Performance Evaluation and Compensation Committee, and to make recommendations to the Board; and discuss LHIN Strategy for Negotiation of Ministry-LHIN Accountability Agreement 2015-18.</i>   <i>Note: Open session reconvenes immediately after in-camera session</i></p>	<p>No public document</p>	<p>I &amp; D</p>	
<p><b>9</b></p>	<p><b><u>Adjournment of Meeting</u></b></p>			

**Strategic Plan References**

- 1=Increase coordination and integration of services among hospitals
- 2=Build strong foundation of integrated primary and community care
- 3=Improve coordination and transitions of care

Directions: [1900 City Park Drive, Ottawa, ON.](#)

**Participants requiring accessibility supports or special accommodation may contact [Sylvie.Bleau@lhins.on.ca](mailto:Sylvie.Bleau@lhins.on.ca) prior to the meeting.**

**Public documents and presentations distributed are be available on our website**

# MINISTRY LHIN ACCOUNTABILITY AGREEMENT 2015-18

*Eric Partington  
LHIN Board of Directors Meeting  
July 30, 2015*

## Purpose

- Provide an overview of the key changes to the Ministry-LHIN Accountability Agreement (MLAA) for the period from April 1, 2015 to March 31, 2018 for the:
  - *Template Agreement*
  - *Health System Performance Indicators and Targets*

## Background

- The MLAA is a requirement of the *Local Health System Integration Act* (LHSIA, Section 18)
- A committee of LHIN CEOs and Chairs negotiated the new 2015-2018 MLAA with the Ministry on behalf of the fourteen (14) LHINs

## Overview

- The MLAA (2015-18) reflects new government priorities including the *Patients First Action Plan for Health Care*, and transformation activities.
- The sections of the agreement continue to be the same:
  - *Main Agreement*
  - *Schedule 1: General*
  - *Schedule 2: Local Health System Program Specific Management*
  - *Schedule 3: Long-Term Care Homes Program Specific Management*
  - *Schedule 4: Funding and Allocations*
  - *Schedule 5: Local Health System Performance*
  - *Schedule 6: Integrated Reporting*

# Highlighted Changes to the Template Agreement

- Updated context to align with current government priorities
- Clarity on roles reflecting what LHINs are already doing (e.g., Health Links, Quality Improvement Plans, Long Term Care Home redevelopment, etc.)
- New provisions added include:
  - Enabling Ministry & LHINs to review the agreement during its term
  - Ministry & LHINs to review accountability agreements with HSPs with a view to reduce or consolidate the number of agreements for each HSP where possible

# Key Changes to the Health System Performance Indicators



# Key Changes to the Health System Performance Indicators

- MLAA will include:
  - *Performance Indicators (14)*
  - *Monitoring Indicators (7)*
  - *Developmental Indicators (2)*
- The list of indicators & categories will be reviewed annually
- Targets will be set for only the Performance Metrics
  - *Common provincial targets* will be shared by all LHINs

# Health System Performance Indicators

## (Continued with No Changes)

Performance Indicators	Provincial Target	Target
<b>Existing</b>		
90 <sup>th</sup> Percentile wait time from community for CCAC in-home services: Application from community setting to first CCAC Service (excluding case management)	21 days	21 days
Repeat unscheduled emergency visits within 30 days for <i>mental health</i> conditions	16.3%	16.3%
Repeat unscheduled emergency visits within 30 days for <i>substance abuse conditions</i>	22.4%	22.4%
Percentage of Alternate Level of Care (ALC Days)	9.46%	9.46%
90 <sup>th</sup> Percentile ED length of stay for non-admitted minor uncomplicated (CTAS IV-V) patients	4 hours	4 hours

# Health System Performance Indicators

## (New or Revised)

Performance Indicators	Provincial Target	Target
<b>New</b>		
% of home care patients who received their first <i>nursing</i> visit within 5 days of the date they were authorized for nursing services	5 days	95%
% of home care patients with complex needs who received their first <i>personal support (PS)</i> visit within 5 days of the date they were authorized for PS services	5 days	95%
ALC Rate	12.7%	12.7%
<b>Revised</b>		
90th Percentile Emergency Department (ED) Length of Stay for Complex (CTAS I-III) Patients	8 hours	8 hours
Readmissions within 30 days for selected HBAM Inpatient Group (HIG) Conditions	15.5%	15.5%
% of priority 2,3 and 4 cases completed within access target for:		
MRI Scans CT Scans	P2: 2 days; P3: 2-10 days; P4: 182 days	90%
Hip Replacement Knee Replacement	P2: 42 days; P3: 84 days; P4: 182 days	

# Key Changes to the Health System Performance Indicators

- Percent of cases completed within access target for:
  - *Cancer Surgery*
  - *Cardiac Surgery; and*
  - *Cataract Surgery*

*Are expanded to include Priority 2, 3 & 4 cases (formerly it included only the lower priority cases)*

*Are moved from “Performance” to “**Monitoring**” Status*

## Next Steps

- Complete Review of Health System Performance Metrics
- Update LHIN Scorecard to align with the new MLAA performance metrics and targets
- Seek Champlain LHIN Board of Directors approval of the MLAA 2015-18 (September 2015)