

APPROVED Minutes

Champlain LHIN Board

April 27, 2011 – 1:00 p.m.

Hampton Inn & Conference Centre, Room 106H
100 Coventry Rd, Ottawa, Ontario

Board members in attendance: Wilmer Matthews, Linda Keen, Alexa Brewer, David Somppi, Michael Degagné, Jocelyne Beauchamp, Wilbert Keon (Chair).

Regrets: Jo-Anne Poirier, Johanne Lacombe

Staff Members in attendance: Alex Munter (CEO), Chantale LeClerc, Suzanne Dionne, N. Lafrenière-Davis, Louise Grenier, Elaine Medline, Carole Ouellette, Sylvie Bleau (recorder)

Guests/Delegations:

- Dr. Claire Liddy, *Family Physician, The Ottawa Hospital Riverside Clinic, Primary Care Lead at Champlain DRCC, and Clinical Investigator at Élisabeth Bruyère Research Institute*
- Gilles Lanteigne, *CEO, Community Care Access Centre*
- Kim Peterson, *Vice-President, Client services, Champlain CCAC.*
- Lucien Bradet, *Vice Chair, Le Réseau des services de santé en français de l'est de l'Ontario*

**1. One Minute of Reflection / Silence
Welcome & Introductions**

The meeting is called to order at 1:10 p.m. and one minute of reflection is observed. Dr. Keon welcomes guests and asks observers to introduce themselves.

Dr. Keon introduces and welcomes Jocelyne Beauchamp, new Board Director on the Champlain LHIN Board. Ms. Beauchamp presently resides in the Eastern Counties. She brings a wide range of experience as a business owner and several years of experience in the public sector.

2. Approval of Agenda:

There being no objection, the agenda is accepted as presented.

3. Declaration of Conflict of Interest:

- W. Matthews declares a possible conflict of interest regarding St. Francis Memorial Hospital.
- D. Somppi declares a possible conflict of interest regarding Price Waterhouse Cooper.

4. Approval of Minutes -- March 23 , 2011

There being no objection, the minutes of March 23, 2011 are accepted as presented.

MOVED: A. Brewer / SECONDED: W. Matthews
ALL IN FAVOUR

CARRIED

Business Arising

No business arising.

5. Strategic Priorities

5.1 Improving Care for Seniors: Home First Program – Progress Report (first six months)

Time
Allotted:
1:15 – 1:50

A.Munter provides an introduction to the Home First Program and to the official presentation by G. Lanteigne & K. Peterson (see slide deck posted on our web site). This initiative funded by the LHIN and coordinated by the Champlain Community Care Access Centre, fits well with the Champlain LHIN objectives: To improve the health of residents, improve their experience with the health system and improve the performance of an accountable health system. It also provides seniors another option, with an array of health services, during a period of recuperation. It provides them more time to improve their health status before making a major decision about future care needs.

A question period follows and the following comments are noted:

- The program provides better coordination of services between the Community Care Access Centre and hospital(s).
- The case coordinator also evaluates the care provider/family in the home and arranges for respite as needed. Before discharging the patient, the case coordinator provides a true picture of service delivery in order to ensure successful outcomes. Continuity of care and ongoing evaluation is essential in order to ramp up or down services at home.
- Clarification is provided that resources available for Home First are sufficient to offer quality service coordination and evaluation with patients on the caseload, as well as for an expanded caseload. Based on the provincial budget, we are expecting increased investment to provide more capacity for this program.
- Expansion of this program to retirement homes is presently being considered.

5.2 e-Health Priority: Physician e-Consult Pilot Project

Time
Allotted:
1:50 – 2:30

A.Munter provides an introduction to the eConsultation project. One of the LHIN's ehealth strategic goals is to bring together communities and providers to find innovative solution to local challenges.

A.Afgham presents an introduction to the pilot research project launched in January 2010. It is directly linked to the Champlain LHIN strategic goal: "To build an electronic infrastructure that allows information sharing collaboration and communication to occur effectively and efficiently." (See slide deck posted on our web site.)

Dr. C. Liddy, expands on the web-based project and its outcomes, and also provides a demonstration. The pilot project links primary care physicians with specialists. Goal: to reduce wait time for referrals to specialists through eConsultation, using a secure electronic collaboration space. The primary care physician consults with specialists (dermatology and endocrinology are the top 2 specialties most used). The physician is able to treat or decide if the patient should see the specialist or if he/she requires other health services. The project is being evaluated and results suggest an improved access, better integration and avoidance of unnecessary visits. The results also suggest that the majority of requests have not resulted in a referral recommendation. This project was funded as a pilot and shows potential for expansion.

A question period follows and the following comments are noted:

- Challenge: Need to explore how to encourage physicians to join this project through some remuneration/incentives.
- Challenge: Engage in discussions with the Ministry / OHIP to eventually lead to a strategy and the establishment of a billable service code.
- Clarification is provided that 40 primary care providers were involved (medical doctors and nurse practitioners) and 25 registered specialists.
- Clarification provided that it is accessible from any PC and can handle a very large volume of data/traffic.
- Clarification is provided that positive results from one LHIN (such as this pilot project/ best practice) are shared with other LHINs.

6. Consent Agenda

The March Compliance Certificate for the CEO and the Quarterly (Q4) Compliance Certificate for the Board Chair were previously distributed. There are no questions relating to the certificates.

There being no objection, the Board receives the Compliance Certificates for the CEO and the Board Chair as presented.

7. Operational Issues and Directions

7.1 Voluntary Integration: Madawaska Valley

This item is deferred until May.

7.2 French Language Service Designation Approval – Le Réseau des services de santé en français de l'est de l'Ontario

Time
Allotted:
2:30-2:40

N. Lafrenière-Davis presents the background; the process and the request from le Réseau asking the Champlain LHIN Board to approve their designation plan to the Office of the French Language Services of Ontario Ministry of Health and Long Term Care (see slide deck posted on our web site). Le Réseau feels it is important to seek formal designation because it provides a legislative guarantee to francophones that services received at Le Réseau will be offered in French and that the agency has made a permanent commitment to offer these services. The Champlain LHIN staff has reviewed and supports Le Réseau with the designation.

There is no further question from the Board.

MOTION:

Be it resolved that the Champlain LHIN Board of Directors supports the Réseau's plan for full designation of French language health services and recommends its approval to the Office of French Language Services of the Ontario Ministry of Health and Long Term Care.

MOVED: W. Matthews / SECONDED: J. Beauchamp
ALL IN FAVOUR

CARRIED

7.3 Voluntary Integration: Montfort Renaissance, Horizons Renaissance & Montfort Hospital

Time
Allotted:
2:40-2:45

L. Grenier presents a voluntary integration in the sector of addictions and mental health. The partners: Montfort Renaissance, Horizons Renaissance, have agreed to proceed with a voluntary integration of their corporations which was duly received by their corporations on March 24, 2011. Montfort Hospital is also a partner in the integration. This integration will establish a single point of entry for services. They will be amalgamating their services under one corporation to integrate their complementary community mental health and addictions services to facilitate access and improve the coordination of services for Francophone. The initial integration project was presented to the Board in January 2011. L. Grenier presentation includes historical background and developments that have taken place since January 2011.

There is no further question from the Board.

MOTION

Be it resolved that the Champlain LHIN Board of Directors will not issue an integration decision thereby allowing the voluntary integration of Montfort Renaissance Inc., Horizons Renaissance and Montfort Hospital after the required 60 day period.

MOVED: L. Keen / SECONDED: A. Brewer
ALL IN FAVOUR

CARRIED

8 Information & Committee Reports

There is no committee report this month.

9 Remarks

9.1 Chair's Report

Time
Allotted:
2:45

There is no question regarding the Chair's monthly report previously distributed.

9.2 CEO's Report

Time
Allotted:
2:45-2:50

A.Munter presents some highlights of his monthly report:

- Acknowledgement of S. Dionne and staff for successfully completing and signing all 119 accountability agreements in due time.
- ED ALC is the main focus on our work at the LHIN, spearheaded by C. LeClerc. One staff secondment has been secured for the next 7-8 months. This person will work with hospitals to identify obstacles on the short term and help us move forward.
- The CEO continues his orientation and visits to health service providers across Champlain.
- eHealth is another also major focus of our work at the LHIN.

RECESS
from:
2:50-3:00

MOTION TO MOVE IN CAMERA:

THAT members attending this meeting move into a Closed Session pursuant to the following exceptions of LHINS set out in s.9(5) of the Local Health Integration Act, 2006:"

TIME
ALLOTTED
FOR THE
IN-CAMERA
SESSION:
Started at
3:00-3:25

- | | |
|---|--------------------------------------|
| X | Personal or Public Interest |
| X | Matters prescribed by the regulation |
| X | Personnel matters |

- Approve confidential minutes;
- Discuss human resources issues

And further that the following individuals be permitted to attend for these items,
Elaine Medline
Carole Ouellette
Sylvie Bleau
Suzanne Dionne
Chantale LeClerc

Alex Munter

MOVED: L. Keen / SECONDED: D. Somppi
ALL IN FAVOUR

CARRIED

END OF THE CLOSED SESSION

MOTION:

THAT the Board concludes the in-camera session and move back in a public meeting.

MOVED: W. Matthews / SECONDED: M. Degagné
ALL IN FAVOUR

CARRIED

10. The Chair has no issue to report in the public meeting regarding business conducted during the in-camera session, and the Board agrees with the business conducted and information received. The Board also agrees that it is in the best interest of the Champlain LHIN that the business conducted and actions taken during the in-camera session not be reflected in the public minutes.

Conclusion

There being no objection the meeting concludes at 3:25 p.m.

MOVED: W. Matthews / SECONDED: W. Matthews
ALL IN FAVOUR

CARRIED

Wilbert Keon
Chair, Board of Directors
Champlain Local Health Integration Network

Alex Munter
CEO
Champlain Local Health Integration Network