

Ottawa Public Health (OPH) and Champlain Local Health Integration Network (Champlain LHIN) Memorandum of Understanding for Collaboration to Support Population Health

Shared vision:

The Champlain LHIN's vision, "Healthy people, healthy communities, supported by a quality, accessible health system", aligns with the OPH vision, "All Ottawa's communities and people are healthy, safe, and actively involved in their well-being".

Rationale for a specific plan to collaborate:

OPH and the Champlain LHIN have a history of collaborating to improve the health of the population, drawing on each other's strengths and areas of expertise. More recently, the *Patients First Act, 2016* provided a provincial direction to formalize the relationship between the LHIN and OPH. This relationship will focus on using a population health approach to improve the health of the whole population and reduce inequities amongst populations.

Areas of joint focus for 2018:

1. Creating a structure and processes for collaboration

- 1.1. OPH MOH/CEO - Champlain LHIN CEO connections - quarterly (form and frequency of meetings to be determined by participants)*
- 1.2. OPH senior manager joins relevant Champlain LHIN leadership team meetings*
- 1.3. Champlain LHIN senior manager joins relevant OPH senior leadership team meetings*
- 1.4. OPH facilitates connection with all MOHs in the Champlain LHIN region with LHIN CEO and relevant staff – quarterly teleconference*
- 1.5. Subject-specific connections between managers and employees at OPH and the Champlain LHIN*
- 1.6. Establish processes for secondments or sharing of dedicated human resources, where possible and subject to applicable policies and procedures*

2. Population health assessment and joint planning

- 2.1 Build on the work that led to the regional health status report by sub-regions to support health system planning at the LHIN sub-region level*
- 2.2 OPH will consult with the Champlain LHIN on development of the OPH Mental Health Status board report for June 2018*
- 2.3 OPH will consult with the Champlain LHIN on the development of the OPH Health Status report for 2018 and in the subsequent strategic planning process*
- 2.4 The Champlain LHIN will consult with OPH on the development of its Annual Business Plan for 2018 to further collaborate on population health assessment and joint planning*
- 2.5 The Champlain LHIN will consult with OPH on the development of its Integrated Health Services Plan, the three-year strategic plan for the region's health system*
- 2.6 The Champlain LHIN's new Patient and Family Advisory Committee will share information with OPH on community needs and client/community engagement to inform OPH's client engagement strategy*

3. Health equity

- 3.1 OPH will support work to advance the collection and analysis of information about social determinants of health from Champlain LHIN patients and OPH clients, in accordance with applicable privacy laws*
- 3.2 OPH and Champlain LHIN are committed to building and strengthening relationships with Indigenous Peoples - Acknowledge and respect the diversity of First Nations, Inuit and Métis peoples in the Champlain LHIN region and the principles and wise practices that promote meaningful engagement to promote culturally safe care and improved health outcomes (e.g. self-determination)*
- 3.3 OPH and the Champlain LHIN will support strengthened Indigenous Cultural Safety Training with the Alliance working on an Urban Indigenous Health Strategy and with the Indigenous Health Circle Forum*
- 3.4 Strengthen collaboration to health priorities of vulnerable populations, through intra and inter-sectoral partnerships, such as with the Ottawa Local Immigration Partnership Health and Well-being Table*

4. Learning from existing “projects”

- 4.1. Support a system-wide approach to reducing the risk of opioid overdose*
- 4.2. Build on falls prevention work to reduce the incidence of serious injuries from falls*
- 4.3. Emergency preparedness and response*
- 4.4. Hospital/Emergency room seasonal “surge” planning and Long-Term Care Home outbreak management*
- 4.5. Collaboration to promote smoking cessation through MyQuit.ca*

5. Early Opportunities for Action

- 5.1. Increase health promotion in health care settings*
- 5.2. Assess opportunities for system wide enhancements and/or efficiencies in service provision in Champlain for one or more of the following: sexual health clinical services, harm reduction programming, dental treatment, vaccinations (including for newcomers), pre/postnatal counselling*
- 5.3. Ensure children under age 5 who need general anesthetic for urgent dental health needs receive the care in a timely manner*

Actions to be taken following execution of the agreement:

- 1. The LHIN and OPH will identify dedicated human resources to support collaboration – including the point people to connect at various levels (senior leadership teams, sub-regions, projects) and OPH employee(s) who can work out of the Champlain LHIN office space at 1900 City Park Drive (e.g., OPH’s Indigenous Health lead, subject to applicable procedures, policies and available budgets).*
- 2. The partners will arrange activities to build understanding of each other’s mandates, language, roles, knowledge and expertise, and drivers through lunch and learn sessions and other methods (e.g., include OPH in education sessions being held to facilitate the CCAC-LHIN integration)*

3. *The LHIN and OPH will establish and confirm specific goals and objectives that are mutually beneficial for the focused areas of collaboration, as well as expectations for engagement and communications related to collaboration*
4. *The LHIN and OPH will decide on a mechanism to evaluate the collaboration and reset areas of focus on an annual basis*

References

Patients First Act, 2016

Ministry of Health and Long-Term Care. (February 2017). *Standards for Public Health Programs and Services Consultation document*

Ministry of Health and Long-Term Care. (June 2017). *Report Back from the Public Health Work Stream Consultation document*

Public Health Units and LHINs working together for population health research team. (October 2017). *Strengthening a Population Health Approach for Health System Planning Phase 1 Research Brief*.

This Collaboration Commitment was duly executed on *April 11, 2018* by:

For Ottawa Public Health

Vera Etches

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Shad Qadri

Councillor Shad Qadri,
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For the Champlain LHIN

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