



Champlain ED/ALC Steering Committee

January 2012 Newsletter

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The Champlain LHIN's Integrated Health Service Plan 2010-2013 specifies that key priorities for our LHIN and for the province are to reduce wait times in emergency departments (ED) as well as the time people wait for alternative levels of care (ALC). The Champlain ED/ALC Steering Committee was established to assist the LHIN in advancing these priorities.

This newsletter is intended to provide you with a synopsis of the key items that were addressed at the January 2012 meeting of the Champlain ED/ALC Steering Committee. Past issues of the Newsletter are available on the Champlain LHIN website at: <http://champlainhlin.on.ca/Page.aspx?id=1184>.

Key Topics from Last Meeting

The Champlain ED/ALC Steering Committee meets on a monthly basis. At its last meeting on January 16th, 2012, the following topics were discussed:

1. Nurse-Led Outreach Team (NLOT)



Nurse-Led Outreach Teams (NLOT) consist of a dedicated team of nurse practitioners and registered nurses who regularly travel to long-term care homes in order to assess urgent problems, determine the need for hospital care and provide appropriate medical interventions (e.g. intravenous therapy, antibiotic management and administering oxygen) for the residents. This model of care specifically targets the diversion of unnecessary visits to hospitals and Emergency Departments in the Champlain region. At the January meeting, the ED/ALC Steering Committee heard a presentation on the success of existing NLOT projects in our region and approved the recommendation to establish a working group to conduct further analysis and advise future program and funding decisions. The findings and recommendations of this working group will be brought forward to the Steering Committee on a regular and ongoing basis.

2. Behaviour Support Services (BSS) – Update

The Champlain BSS Leadership Group informed the Steering Committee that the detailed action plan for improving Behavioural Support Services in Champlain was approved in principle by the Provincial Resource Team. The BSS Leadership Group will now be working to implement the initiatives identified across the continuum of care, including opening a Specialized Behavior Support Unit. This unit will be equipped with a team of healthcare professionals who will be trained to care for and manage the complex behavioural conditions of appropriate clients. The needs of the francophone population have been considered and outlined in the action plan. Moving forward, the Leadership Group will work with multiple stakeholders to begin implementing the services outlined in the action plan, including the recruitment of nurses, personal support workers and other healthcare personnel.

3. Home First – Update

An update on Home First was provided to the Steering Committee. Three sites are currently participating in the Home First Performance Improvement Project (Home First PIP): Hawkesbury General Hospital, Pembroke Regional Hospital and Queensway Carleton Hospital. This project seeks to embed a Home First philosophy throughout the hospitals, focusing on a strong partnership with the CCAC to mobilize community resources. A Strategic Oversight Committee has been established to steer the implementation of this important initiative. A data collection project will be piloted at select hospitals across the LHIN in order to identify required system supports as well as pilot eligibility criteria, assessments and tracking tools. The CCAC will be working closely with the hospitals to coordinate this pilot project.

