



Health Services Planning

eCommuniqué

December 2010

Background:

The role of the Champlain Local Health Integration Network's (LHIN) is to integrate the local health care system to create healthy and caring communities. Since it began, the Champlain LHIN has been engaging people who use health services, health service providers and other members of the community in discussions about how the health system in our region can be more responsive to people's needs.

Champlain residents have told us they want:

- A health system they can rely on to give quality care when and where they need it. They want to make sure that they don't have to wait too long for diagnosis and treatment.
- More emphasis on preventing illness and keeping people healthy at home and in the communities where they live.
- More attention paid to how the health system is performing and containing costs so that health services will be there today and in the future.

Why Health Services Planning?

To improve the health of Champlain residents, their experience with the health system and the performance of the health system, a new configuration of services is needed. People told us:

- All communities in our region need access to quality primary health services.
- They need access to "service hubs" for a range of services that can be offered in hospitals and other convenient locations closer to home.
- They need safe, accessible and high-quality, community-based hospitals and teaching hospitals that provide specialized staff, equipment and services.

In all, these components need to work better together to ensure a seamless quality system of health services for people living in Champlain.

Planning Activities:

In its 2010-2013 Integrated Health Service Plan, the Champlain LHIN identified areas of activity to reach the goal of establishing an integrated regional health system. To guide its planning exercises, the LHIN developed a vision for health services: [*Rethinking Healthcare for the 21st Century*](#).

The LHIN is developing a number of programs that will provide for coordinated and consistent quality of care across our region. These include a program for [*mothers and babies*](#), for those in need of hospice and palliative care, as well as supports like laboratory services.

The LHIN is also involved in other local health services organization projects such as the [*Eastern Counties Clinical Services Distribution Planning*](#) and [*Madawaska Valley Health Integration Project*](#).

With lessons learned, the LHIN has identified the various levels of health services planning.

- At the *local or community level*, we continue to work with communities and health services providers within smaller geographic communities to improve health services through integration and collaboration.
- In larger geographic areas or *district levels*, focused planning is occurring to plan distribution of specific services (such as surgery or senior services). This may involve redistribution between health service providers.
- At the *regional or LHIN-wide level*, planning and implementation of regional programs and identification of priority areas for future development continues. The next phase of regional planning entails the development of a comprehensive plan for the geographic distribution and organization of health services across the entire Champlain LHIN – a *Blueprint*.

The Blueprint:

The Champlain LHIN is working with its partners to develop a draft **Blueprint** of a better way to organize and distribute health services across our entire Champlain LHIN. The draft **Blueprint** will:

- Identify the best locations and sizes of health services and the best way to manage and coordinate those services.
- Include those services needed by Champlain's large Francophone population and Aboriginal peoples
- Identify optimal health service delivery models and areas where health savings might be found to address current gaps.
- Be based on statistics, research and evidence-based practice.
- Serve as the basis for ongoing discussion with all people in our region and is a key step toward improving our health system.

Next Steps:

The first phase of this planning is the development of a draft **Blueprint** to be completed in the spring of 2011. A request for proposal (RFP) for its development has been issued for work to begin early 2011. A second phase will include a widespread community and stakeholder consultation on the draft.

An Advisory Committee representing Champlain health sectors and consumers will play a key role in providing input into the overall project scope as well as leading the RFP process. The Advisory group began meeting in October 2010.

For more information:

Please visit the Champlain LHIN website (www.champlainlhin.on.ca) for updates on this project or contact Bernard Lamontagne at 613.747.6784 (Toll free 1.866.902.5446).

Advisory Committee Members:

Name	Representation	Sector
Chantale LeClerc (Chair)	Senior Director	Champlain LHIN
Marc Bisson	Director General, Le Centre de santé communautaire de l'Estrie	Community Health Centres
Eric Hanna	CEO, Arnprior and District Memorial Hospital	Rural hospitals
Bernadette Wren	Director, Community Mental Health Pembroke Regional Hospital	Mental Health
Renée Ladouceur	Executive Director, Eastern Ottawa Community Resource Centre	Community Support Sector
Lee Donohue & Garrett Foley	Physician, Comprehensive Primary Care	Primary Care
Gino Picciano	COO, The Ottawa Hospital	Academic hospitals
Norm Slatter	Administrator, Specialty Care Granite Ridge	Long Term Care Homes
Jacinthe Desaulniers	Director General, French Language Health Services Network of Eastern Ontario	French Language Services
Pat Elliot-Miller	VP & CNE, Children's Hospital of Eastern Ontario	Specialty hospitals
Carol Silcoff	Consumer	
Kim Peterson	VP, Client Services, Champlain Community Care Access Centre (CCAC)	In-Home & Community Care
Pam Eisener-Parsche	Chief of Staff, Bruyère Continuing Care	Continuing Care
Deborah Hook	Executive Director, Ottawa Withdrawal Management Centre	Addictions
Bernard Lamontagne Lisa Sullivan Brian Schnarch	Project Team	Champlain LHIN